

# OWNER'S MANUAL

Side-by-Side 36", 42", 48"  
Built-In Refrigerators

ELEVATE EVERYTHING

**MONOGRAM**

*Introduction*

Your new Monogram refrigerator makes an eloquent statement of style, convenience and kitchen planning flexibility. Whether you chose it for its purity of design, practical storage arrangements or assiduous attention to detail—or for all of these reasons—you’ll find that your Monogram refrigerator’s superior blend of form and function will delight you for years to come.

The information on the following pages will help you operate and maintain your refrigerator properly.

If you have any other questions, visit our Website at: **monogram.com**

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*Before using your refrigerator*

Read this manual carefully. It is intended to help you operate and maintain your new refrigerator properly.

Keep it handy for answers to your questions.

If you don’t understand something or need more help, there is a list of toll-free consumer service numbers included in the back section of this manual.

**OR**

Visit our website at: **monogram.com**

*Write down the model & serial numbers*

You'll see them on a label in the lower right hand side of the fresh food compartment beneath the climate control drawer.

**Before sending in the Product Registration card, please write these numbers here:**

Model Number

Serial Number

Use these numbers in any correspondence or service calls concerning your refrigerator.

*If you received a damaged refrigerator*

Immediately contact the dealer (or builder) that sold you the refrigerator.

*Save time & money*

**Before you request service, check the Problem Solver in the back of this manual.**

It lists causes of minor operating problems that you can correct yourself.

*If you need service*

**To obtain service, see the Consumer Services page in the back of this manual.**

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are steps to follow for further help.

**For customers in the USA:**

FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

NEXT, if you are still not pleased, contact Monogram.com or call 888.444.1875 during normal business hours

**For customers in Canada:**

FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

NEXT, if you are still not pleased, write all the details—including your phone number to:

Manager, Consumer Relations  
Mabe Canada Inc.  
1 Factory Lane, Suite 310  
Moncton, N.B. E1C 9M3

# IMPORTANT SAFETY INSTRUCTIONS

**⚠ WARNING** To reduce the risk of fire, explosion, electric shock, or injury when using your refrigerator, follow these basic safety precautions:

- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.
- Unplug the refrigerator before making repairs, or cleaning.  
**NOTE:** Power to the refrigerator cannot be disconnected by any setting on the control panel.  
**NOTE:** Repairs must be performed by a qualified Service Professional.
- Replace all parts and panels before operating.
- Do not use an extension cord.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- To prevent suffocation and entrapment hazards to children, remove the fresh food and freezer doors from any refrigerator before disposing of it or discontinuing its use.
- To avoid serious injury or death, children should not stand on, or play in or with the appliance.
- Children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments; catering and similar non-retail applications.

**⚠ CAUTION** To reduce the risk of injury when using your refrigerator, follow these basic safety precautions.

- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.
- Keep fingers out of the “pinch point” areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet, skin may stick to these extremely cold surfaces.
- Do not refreeze frozen foods which have thawed completely.
- In freezers with automatic ice makers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the freezer is plugged in.

## STATE OF CALIFORNIA PROPOSITION 65 WARNINGS

**⚠ WARNING** This product contains one or more chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

## INSTALLATION

**⚠ WARNING**  **EXPLOSION HAZARD**

Keep flammable materials and vapors, such as gasoline, away from refrigerator. Failure to do so can result in fire, explosion, or death.

**⚠ WARNING**  **Tip Over Hazard.**

These appliances are top heavy, especially with any doors open, and must be secured to prevent tipping forward which could result in death or serious injury. Read and follow the entire installation instructions for securing the appliance with the anti-tip system.

# READ AND SAVE THESE INSTRUCTIONS

# IMPORTANT SAFETY INSTRUCTIONS

## CONNECTING ELECTRICITY

### **⚠ WARNING** **ELECTRICAL SHOCK HAZARD**

Plug into a grounded 3-prong outlet

Do not remove the ground prong

Do not use an adapter

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

**Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.**

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Do not use an adapter.

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

A 115 Volt AC, 60 Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Immediately discontinue use of a damaged supply cord. If the supply cord is damaged, it must be replaced by a qualified service professional with an authorized service part from the manufacturer.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.

## PROPER DISPOSAL OF YOUR OLD REFRIGERATOR

### **⚠ WARNING** **SUFFOCATION AND ENTRAPMENT HAZARD**

Failure to follow these disposal instructions can result in death or serious injury

**IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

#### **Before You Throw Away Your Old Appliance**

- Take off the fresh food and freezer doors.
- Leave the shelves in place so that children may not easily climb inside.

#### **Refrigerant and Foam Disposal:**

Dispose of appliance in accordance with Federal and Local Regulations. Contact your local authorities for the environmentally safe disposal of your appliance.

# READ AND SAVE THESE INSTRUCTIONS

# IMPORTANTES CONSIGNES DE SÉCURITÉ

## **⚠ AVERTISSEMENT**

Pour réduire le risque d'incendie, d'explosion, de choc électrique ou de blessures lorsque vous utilisez votre réfrigérateur, veuillez suivre ces consignes de sécurité :

- Ce réfrigérateur doit être correctement installé conformément aux Consignes d'Installation avant toute utilisation.
- Débranchez le réfrigérateur avant d'effectuer une réparation, de remplacer une ampoule ou de le nettoyer.  
**Remarque** : L'alimentation du réfrigérateur ne peut être déconnectée par aucune des fonctions sur le panneau de commande.  
**Remarque** : Les réparations doivent être effectuées par un professionnel qualifié.
- Remettez toutes les pièces et panneaux en place avant d'utiliser l'appareil.
- N'utilisez pas un cordon de rallonge.
- Abstenez-vous d'entreposer ou d'utiliser de l'essence ou d'autres vapeurs et liquides inflammables aux alentours de cet électroménager ou d'autres appareils.
- N'entreposez pas dans cet électroménager des substances explosives telles que des bombes aérosols qui contiennent un gaz propulseur.
- Pour éviter les risques d'asphyxie et d'enfermement pour les enfants. Démontez les portes du congélateur et du compartiment de réfrigération avant de le mettre au rebut ou d'interrompre son utilisation.
- To avoid serious injury or death, children should not stand on, or play in or with the appliance.
- Les enfants et les personnes dont les capacités sont réduites sur le plan physique, sensoriel ou mental, ou qui manquent d'expérience ou de connaissances, peuvent utiliser cet électroménager seulement si elles sont surveillées ou ont reçues des consignes de sécurité sur son usage et les risques y sont associés.
- Cet électroménager est conçu pour une utilisation domestique et applications similaires : salle du personnel dans une usine, un bureau ou d'autres lieux de travail; maison de ferme; clients dans un hôtel, un motel, un gîte touristique et d'autres lieux résidentiels; approvisionnement et applications similaires non reliées au commerce de détail.

## **⚠ ATTENTION**

Pour réduire le risque de blessures lorsque vous utilisez votre réfrigérateur, veuillez suivre ces consignes de sécurité.

- Ne nettoyez pas les clayettes ou les couvercles en verre avec de l'eau tiède quand ceux-ci sont froids. Les clayettes et couvercles en verre peuvent se casser s'ils sont exposés à des changements soudains de température ou si vous les cognez ou les faites tomber. Le verre trempé est conçu pour se briser en petits morceaux en cas de casse
- Éloignez les doigts des parties du congélateur où l'on peut facilement se pincer : les espaces entre les portes, et entre les portes et les placards sont toujours étroits. Soyez prudent lorsque vous fermez les portes en présence d'enfants.
- Ne touchez pas les surfaces froides du congélateur lorsque vous avez les mains humides ou mouillées. La peau risque d'adhérer à ces surfaces extrêmement froides.
- Ne recongelez pas les aliments surgelés qui ont complètement dégelé.
- Si votre réfrigérateur est doté d'une machine à glaçons automatique, évitez le contact avec les pièces mobiles du mécanisme éjecteur, ou avec l'élément chauffant qui libère les glaçons. Ne posez pas les doigts ou les mains sur le mécanisme de la machine à glaçons automatique pendant que le réfrigérateur est branché.

## **AVERTISSEMENTS DE LA PROPOSITION 65 DE L'ÉTAT DE LA CALIFORNIE**

### **⚠ AVERTISSEMENT**

Ce produit contient une ou plusieurs substances chimiques reconnues par l'État de Californie pour causer le cancer et des anomalies congénitales ou d'autres problèmes liés à la reproduction.

## **INSTALLATION**

### **⚠ AVERTISSEMENT**



#### **RISQUE D'EXPLOSION**

Conservez les matériaux et vapeurs inflammables tels que l'essence à l'écart de votre réfrigérateur. Une explosion, un incendie voire la mort pourrait en résulter.

### **⚠ AVERTISSEMENT**



#### **Risque de basculement**

Ces électroménagers sont lourds dans le haut, en particulier avec une porte ouverte, de sorte qu'ils doivent être fixés afin de prévenir un basculement vers l'avant pouvant occasionner des blessures graves ou la mort. Veuillez lire et suivre la totalité des instructions d'installation afin de fixer votre électroménager par un dispositif antibasculement.

## **LIRE ET CONSERVER CES INSTRUCTIONS**

# IMPORTANTES CONSIGNES DE SÉCURITÉ

## BRANCHEMENTS ÉLECTRIQUES

### ⚠ AVERTISSEMENT



### RISQUE DE CHOC ÉLECTRIQUE

Branchez l'appareil dans une prise triple avec terre.

Ne retirez pas la broche de terre.

N'utilisez pas d'adaptateur.

N'utilisez pas un cordon de rallonge.

Le non-respect de ces instructions peut entraîner des risques d'incendies, des chocs électriques ou la mort.

**Ne coupez pas ou n'enlevez pas, sous aucun prétexte, la troisième broche de mise à la terre du cordon d'alimentation. Pour des raisons de sécurité, cet appareil doit être correctement mis à la terre.**

Le cordon d'alimentation de cet appareil est équipé d'une fiche à trois broches (pour une mise à la terre) qui s'adapte à la prise de courant standard à 3 broches (pour une mise à la terre) pour minimiser les risques de chocs électriques par cet appareil.

Faites vérifier la prise murale et le circuit électrique par un électricien qualifié pour s'assurer que le système est correctement mis à la terre.

Dans le cas d'une prise biphasée, l'installateur a la responsabilité et l'obligation de la remplacer par une prise triphasée correctement mise à la terre. N'utilisez pas d'adaptateur.

Le réfrigérateur doit toujours être branché à sa propre prise électrique d'une tension nominale correspondant à celle indiquée sur sa plaque signalétique.

Une alimentation électrique à 115 volts CA, 60 Hz, avec un fusible de 15 ou 20 ampères et une mise à la terre est nécessaire. Ceci permet d'obtenir un meilleur rendement et évite de surcharger les circuits électriques du domicile qui risque d'occasionner un incendie en surchauffant.

Ne débranchez jamais le réfrigérateur en tirant sur le cordon d'alimentation. Prenez toujours fermement la fiche en main et tirez pour la sortir de la prise.

Réparez ou remplacez immédiatement tout cordon électrique usé ou endommagé. N'utilisez pas un cordon fissuré ou présentant des dommages dus aux frottements soit sur sa longueur ou aux extrémités.

Lorsque vous éloignez votre réfrigérateur du mur, faites attention à ne pas le faire rouler sur le cordon d'alimentation afin de ne pas l'endommager.

## MISE AU REBUT APPROPRIÉE DE VOTRE ANCIEN RÉFRIGÉRATEUR

### ⚠ AVERTISSEMENT

### RISQUE DE SUFFOQUER OU D'Y ÊTRE EMPRISONNÉ

Le non-respect de ces instructions d'élimination peut entraîner la mort ou des blessures graves.

**IMPORTANT:** Les enfants pris au piège ou morts d'asphyxie sont toujours d'actualité. Les réfrigérateurs et congélateurs abandonnés sont toujours aussi dangereux, même si on n'attend que «quelques jours» pour s'en débarrasser. Si vous ne gardez pas votre ancien réfrigérateur ou congélateur, veuillez suivre les directives ci-dessous afin de prévenir les accidents.

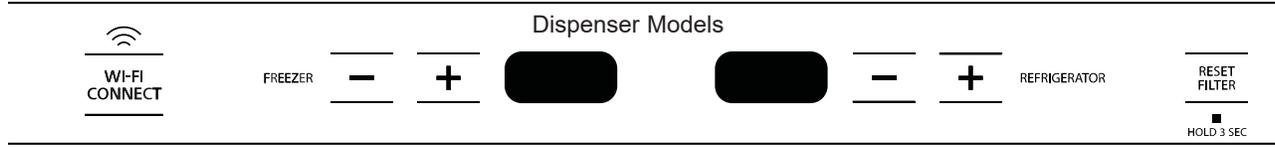
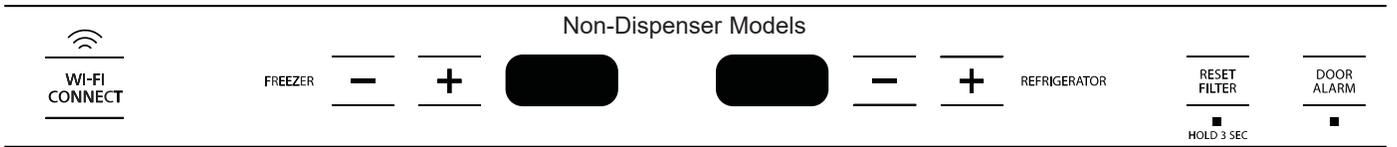
**Avant de vous débarrasser de votre ancien appareil :**

- Démontez les portes du compartiment de réfrigération et du compartiment de congélation.
- Laissez les clayettes en place afin d'empêcher les enfants de grimper à l'intérieur.

### Mise au rebut des produits réfrigérants et en mousse

Mettez l'électroménager au rebut conformément à la réglementation fédérale et locale. Communiquez avec les autorités locales pour connaître la façon de mettre votre électroménager au rebut qui soit respectueuse de l'environnement.

# LIRE ET CONSERVER CES INSTRUCTIONS



Preset Settings:  
Allow 24 hours to reach these preset temperatures.

Temperature controls

The temperature display shows the actual temperature of the freezer and fresh food compartments. The actual temperature will vary from the set temperature based on factors such as door opening, amount of food, defrost cycling and room temperature.

**NOTE:** Frequent door openings or door left open for periods of time may increase the internal temperature of the freezer and fresh food compartments temporarily.

To turn off the cooling system in both the freezer and fresh food compartments, press either (+) pad until both displays show **OFF**.

To turn the cooling system on, press either (-) pad. The preset temperatures of 0°F and 37°F will appear in the display.

To check the current temperature setting for the fresh food or freezer compartment, press the (+) or (-) pad once. After 5 seconds, the display will return to the actual temperature.

To change the temperature settings, press the (+) or (-) pads to desired temperature set point for fresh food and freezer separately. Allow 24 hours for the refrigerator to reach the temperature you have set.

Temperature Ranges

Low	High	
34°F	42°F	Fresh Food
1°C	5°C	
-6°F	4°F	Freezer
-21°C	-15°C	

**NOTE:** Setting the controls to **OFF** stops cooling, but **does not** shut off electrical power to the refrigerator.

Door alarm

To turn the Door Alarm feature on, press **DOOR ALARM** once. The **ACTIVE** light will come on. To turn it off, press it again.

On models with a dispenser, the Door Alarm feature is located on the dispenser panel on the front of the freezer door.



When the **DOOR ALARM** is active, the alarm will flash and beep if you keep the door open for more than 2 minutes.

WiFi Connect

Push this button to activate Monogram Connect. See page 18 for more information or go to [www.monogram.com/connect](http://www.monogram.com/connect) to download the App.



## Water filter cartridge

### Water filter cartridge

The water filter cartridge is located behind the top access panel.

### When to replace the filter

On dispenser models, there is a replacement indicator light for the water filter cartridge on the dispenser. On non-dispenser models, the replacement indicator is located on the temperature control panel. This light will turn orange to tell you that you need to replace the filter soon.

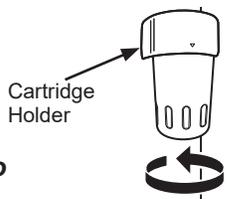
The filter cartridge should be replaced when the replacement indicator light turns red or if the flow of water to the dispenser or icemaker decreases.

### Removing the filter cartridge

If you are replacing the cartridge, first remove the old one by slowly turning it to the left. **Do not** pull down on the cartridge. A small amount of water may drip down.

**NOTE:** To reduce the risk associated with property damage due to water leakage, read and follow instructions before installation and use of this system. Installation and use **MUST** comply with all state and local plumbing codes.

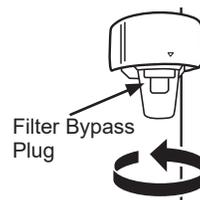
### Installing the filter cartridge

1. Fill the replacement cartridge with water from the tap to allow for better flow immediately after installation.
2. Line up the arrow on the cartridge and the cartridge holder. Place the top of the new cartridge up inside the holder. **Do not** push it up into the holder. 
3. Slowly turn it to the right until the filter cartridge stops. **DO NOT OVERTIGHTEN.** As you turn the cartridge, it will automatically raise itself into position. The cartridge will move about 1/2 turn.
4. On dispenser models, run water from the dispenser for 1-1/2 gallons (5.7 liters) (about 3 minutes) to clear the system and prevent sputtering.
4. Press and hold the **RESET WATER FILTER** pad, located on the dispenser or temperature control panel, depending on the model, for 3 seconds to clear the red or amber light.

**NOTE:** A newly installed water filter cartridge may cause water to spurt into the ice maker.

### Filter bypass plug

You must use the filter bypass plug when a replacement filter cartridge is not available. The ice maker will not operate without the filter or filter bypass plug.



SmartWater

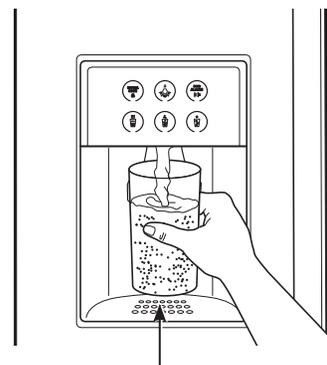
For the maximum benefit of your filtration system, GE Appliances recommends the use of GE Appliances-branded filters only. Using GE Appliances-branded filters in GE Appliances, Hotpoint® and Monogram refrigerators provides optimal performance and reliability. GE Appliances filters meet rigorous industry NSF standards for safety and quality that are important for products that are filtering your water. GE Appliances has not qualified non-GE Appliances-branded filters for use in GE Appliances and Hotpoint refrigerators and there is no assurance that non-GE Appliances-branded filters meet GE Appliances standards for quality, performance and reliability.

**If you have questions, or to order additional filter cartridges, visit our website at [www.gewaterfilters.com](http://www.gewaterfilters.com) or call GE Appliances Parts and Accessories, 877.959.8688. Customers in Canada call 1.800.661.1616.**

## Dispenser with glass-touch controls

### How it Works

The electronic controls on the dispenser are truly interactive. The control panel is equipped with a proximity sensor that causes the panel to light up as you approach the dispenser (approx. 2 inches or 50mm). To make a selection, simply touch the graphic for the feature you want, and the halo for that feature will light up. When you walk away from the refrigerator, the lighted graphics switch off automatically.



Spill Shelf

### How to Use

To dispense water or ice: select **WATER** , **CUBED ICE**  or **CRUSHED ICE** . Then press the glass gently against the top of the dispenser cradle.

The spill shelf is not self-draining. To reduce water spotting, the shelf and its grille should be cleaned regularly.

If no water is dispensed when the refrigerator is first installed, there may be air in the water line system. Press the dispenser cradle for at least two minutes to remove trapped air from the water line and to fill the water system. To flush out impurities in the water line, throw away the first gallon of water.

**CAUTION** Never put fingers or any other objects into the ice crusher discharge opening.

**ATTENTION** Ne mettez jamais les doigts ou d'autres objets dans l'ouverture du distributeur.

### Locking the Dispenser:

Touch **CONTROL LOCK** for 3 seconds to lock the dispenser and control pad. To unlock, touch it again for 3 seconds.



### Dispenser Light:

This feature turns the **light** on and off. The light also comes on when the dispenser cradle is pressed. If this light burns out, contact factory service.



### Door Alarm:

To turn the Door Alarm feature on, touch **DOOR ALARM** once. To turn it off, press it again.

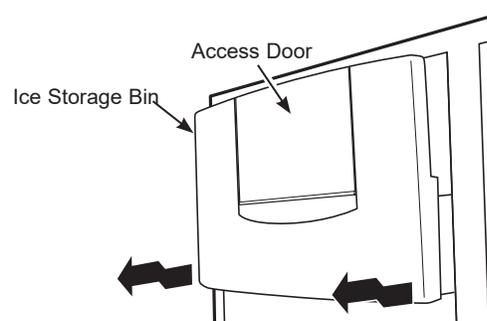
When the **DOOR ALARM** is active, the alarm will flash and beep if you keep the door open for more than 2 minutes.



## Ice storage bin

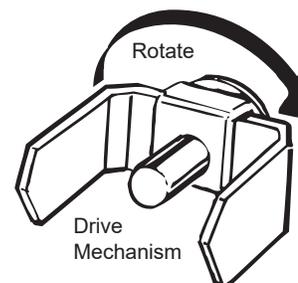
### To remove:

Lift up the access door to reach the icemaker. Set the icemaker power switch to the **OFF** position. With the access door closed, support the storage bin at the bottom while slightly lifting. Pull bin straight out.



### To replace:

Slide the bin back until the tab on the bin locks into the slot on the shelf. If the bin does not go all the way back, remove it and rotate the drive mechanism 1/4 turn. Then push the bin back again.



## Important facts about your ice & water dispenser

- Do not add ice from trays or bags to the storage bin. It may not crush or dispense well.
- Avoid overfilling glass with ice and use of narrow or extra-tall glasses. Backed-up ice can jam the chute or cause the door in the chute to freeze shut. If ice is blocking the chute, push it through with a wooden spoon.
- Beverages and foods should not be quick-chilled in the ice storage bin. Cans, bottles or food packages in the storage bin may cause the icemaker or auger to jam.
- To keep dispensed ice from missing the glass, put the glass close to, but not touching, the dispenser opening.
- Some crushed ice may be dispensed even though you selected **CUBES**. This happens occasionally when a few cubes accidentally get directed to the crusher.
- After crushed ice is dispensed, some water may drip from the chute as small particles of ice melt.
- Sometimes a mound of ice chips will form on the door in the ice chute. This condition is normal and usually occurs when you have dispensed crushed ice repeatedly. The ice chips will eventually evaporate.
- Dispensed water is not ice cold. For colder water, simply add crushed ice or cubes before dispensing water.
- The first glass of water dispensed may be warmer than the following ones. This is normal.
- To eliminate drips on the spill shelf, tilt the glass in slightly when dispensing water.

## Automatic icemaker

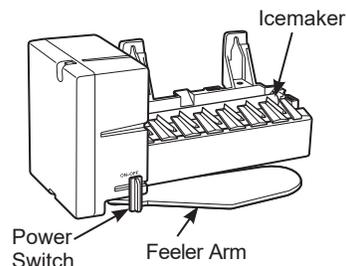
**⚠ CAUTION** Avoid contact with the moving parts of the ejector mechanism, or with the heating element (located on the bottom of the icemaker) that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.

**⚠ ATTENTION** Évitez tout contact avec les pièces mobiles du mécanisme d'éjection ou l'élément chauffant (situé dans le bas de la machine à glaçons) qui libère les cubes. Ne placez pas les doigts ou les mains sur le mécanisme de production de glace automatique lorsque le réfrigérateur est branché dans la prise électrique.

**A newly-installed refrigerator may take 12–24 hours to begin making ice.**

The icemaker will produce seven cubes per cycle—approximately 15 cycles in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other use conditions.

If the refrigerator is operated before the water connection is made to the icemaker, set the power switch to **OFF**.



When the refrigerator has been connected to the water supply, set the power switch to **ON**.

Throw away the first full bucket of ice.

Be sure nothing interferes with the sweep of the feeler arm.

When the bin fills to the level of the feeler arm, the icemaker will stop producing ice.

It is normal for several cubes to be joined together.

If ice is not used frequently, old ice cubes will become cloudy, taste stale and shrink.

**NOTE:** Icemaker works best between 40 and 120 PSI (275-827 kPa) home water pressure.

## Climate Control drawer

### How it Works

The **Climate Control** feature is a system of dampers, a fan, and a temperature thermistor. The Climate Control drawer can be used to chill items quickly, thaw foods quickly or store items at their optimum temperatures.

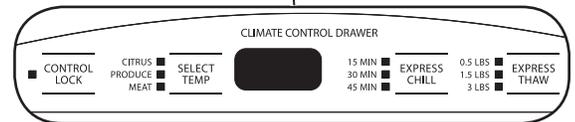
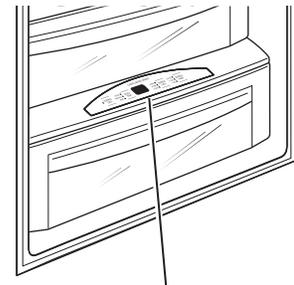
The drawer is tightly sealed to prevent the drawer's temperature from causing temperature fluctuations in the rest of the refrigerator.

**SELECT TEMP**—Use this feature to store items at their optimum temperatures. The **CITRUS** setting will maintain a drawer temperature of 39-47°F (3.9 - 8.3°C). The **PRODUCE** setting will maintain the drawer temperature at 31-38°F (-0.6 - 3.3°C). The **MEAT** setting will maintain the drawer temperature at 27-37°F (-2.8 - 2.8°C).

**EXPRESS CHILL**—This feature can be used to cool items in minutes, rather than hours. Extra cool air is circulated throughout the drawer. Once the cycle is complete, the drawer will revert to the OFF mode.

**EXPRESS THAW**—This feature thaws items in hours rather than days. Food is gently thawed in a cool environment by circulating air throughout the drawer. Temperature is maintained in the drawer by cycling a small heater off and on as needed. Once the thaw cycle is complete, the pan will automatically adjust to a temperature of 27-37°F (-2.8 - 2.8°C) to store the food at its optimum temperature.

**NOTE:** When the controls on the Climate Control drawer are turned off, the drawer will maintain temperatures at 42-48°F (5.6 - 8.9°C).

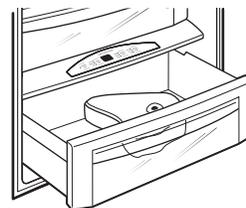


### How to Use

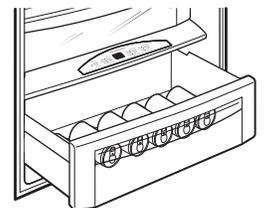
- 1 Empty the drawer. Place the items in the drawer.
- 2 Select the **Express Thaw™**, **Express Chill™** or **Select Temp™** pad. The display will come on. Press the pad until the light appears next to the desired setting. Use the chart on the next page to determine the best setting.
  - To stop a feature before it is finished, press that feature's pad until no options are selected and the display is off.
  - During **Express Thaw™** and **Express Chill™**, the display on the controls will count down the time remaining in the cycle.
  - After the **Express Thaw™** cycle is complete, the drawer will reset to the **MEAT** setting (27-37°F [-2.8 - 2.8°C]) to help preserve thawed items until they are used.

- The displayed actual temperature of the Climate Control drawer may vary slightly from the **SET** temperature based on usage and operation environment.

**NOTE:** For food safety reasons, it is recommended that foods be wrapped in plastic wrap when using **Express Thaw™**. This will help contain meat juices and improve thawing performance.



Express Thaw™



Express Chill™

# Climate Control Drawer

Built-In Refrigerators

## Climate control chart

**NOTE:** Results may vary depending on packaging, starting temperature and other food traits.

CITRUS ■  
PRODUCE ■  
MEAT ■

SELECT  
TEMP

15 MIN ■  
30 MIN ■  
45 MIN ■

EXPRESS  
CHILL

0.5 LBS ■  
1.5 LBS ■  
3 LBS ■

EXPRESS  
THAW

### Citrus Setting

**(39-47°F [3.9-8.3°C])**

- Oranges, Lemons, Limes, Pineapple, Cantaloupe
- Beans, Cucumbers, Tomatoes, Peppers, Eggplant, Squash

### Produce Setting

**(31-38°F [-0.6-3.3°C])**

- Strawberries, Raspberries, Kiwifruit, Pears, Cherries, Blackberries, Grapes, Plums, Nectarines, Apples
- Asparagus, Broccoli, Corn, Mushrooms, Spinach, Cauliflower, Kale, Green Onions, Beets, Onions

### Meat Setting

**(27-37°F [-2.8-2.8°C])**

- Raw Meat, Fish and Poultry

### 15 Minutes

- 1 Beverage Can (12 oz [355ml])
- 2 Small Juice Boxes (6-8 oz [177-237ml] each)

### 30 Minutes

- Wine (750 ml bottle)
- 2 to 6 Beverage Cans (12 oz [355 ml] each)
- 2 Plastic 20 oz (591ml) Bottles of Beverage
- 4 to 6 Small Juice Boxes (6-8 oz [177-237ml] each)
- 3 Foil Juice Packets

### 45 Minutes

- 2 Liter of Beverage
- 1/2 Gallon (1.9 liters) of Juice
- Gelatin—1 package

### 0.5 Lbs. [0.23 kg] (4 hours)

- Individually Wrapped Filet Mignon (0.5 lb [0.23 kg])
- Hamburger Patties (0.5 lb [0.23 kg])

### 1.5 Lbs. [0.68 kg] (8 hours)

- Chicken Breasts (1.5 lbs [0.68 kg])
- Ground Beef (1.5 lbs [0.68 kg])
- Steak (1.5 lbs [0.68 kg])

### 3.0 Lbs. [1.36 kg] (12 hours)

- Chicken Breasts (3.0 lbs [1.36 kg])
- Ground Beef (3.0 lbs [1.36 kg])
- Steak (3.0 lbs [1.36 kg])

## Control lock

### Control Lock

Press and hold this pad for 3 seconds to lock the settings for the Climate Control drawer. To unlock, press and hold for another 3 seconds.

■ CONTROL LOCK

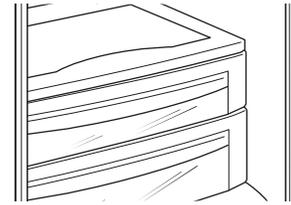
# Storage Pans and Climate Control Drawer

## Built-In Refrigerators

### *Sealed deli pan*

Use the Sealed Deli Pan for the convenient storage of lunch meats and cheese, hors d'oeuvres, spreads and snacks.

Excess water that may accumulate in the bottom of the drawers should be emptied and the drawers wiped dry.

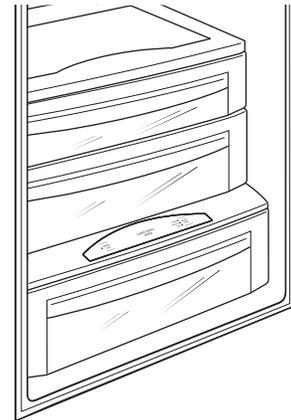


### *Sealed produce pans*

The top pan is designed to provide constant high humidity levels.

Make sure the drawers are closed completely to maintain the correct humidity level.

Excess water that may accumulate in the bottom of the drawers should be emptied and the drawers wiped dry.



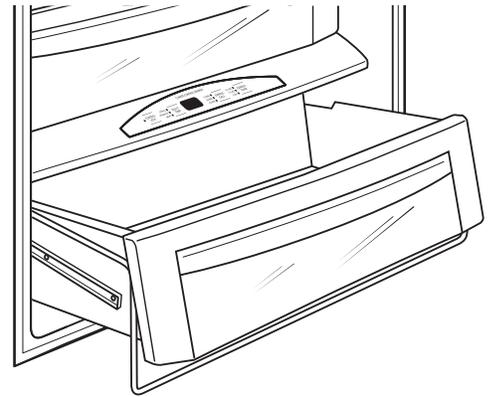
### *Drawer and pan removal*

#### **To remove a drawer or pan:**

1. Pull the pan out to the stop position.
2. Lift the front of the pan up and out of the wire holder.
3. Lift the back of the pan up and out.

#### **To replace a pan:**

1. Place the back of the pan in the wire holder, making sure the wire holder fits into the grooves on the back of the pan.
2. Lower the front of the pan into the wire holder.
3. Press firmly on the top of the pan to snap it into the wire holder.



### Lighted vegetable drawer shelf

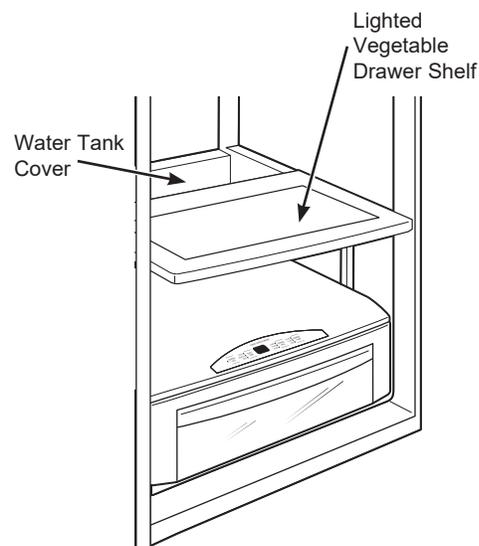
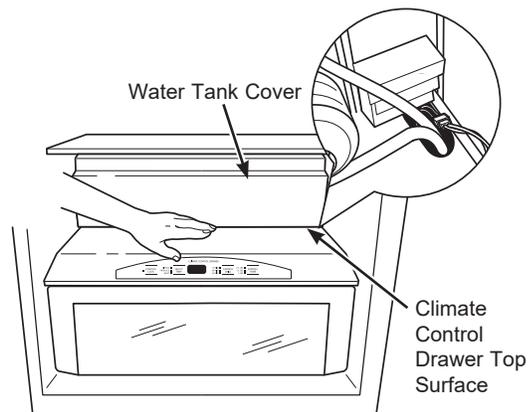
The lighted vegetable drawer shelf provides lighting for the lower compartments. The lights are recessed into the shelf to illuminate the drawers below.

#### To remove shelf:

1. Remove the top drawer (see *Drawer and pan removal* section).
2. Push down gently on the back center of the climate control drawer top surface to release the bottom of the water tank cover. Pull out and down to remove the water tank cover and expose the wire harness.
3. Lift the shelf and carefully pull forward to expose the wires.
4. Unplug the shelf and carefully remove it from the refrigerator.

#### To replace shelf:

1. Carefully set the shelf onto the side rails, leaving the plug exposed.
2. Plug the shelf into the refrigerator.
3. Carefully slide the shelf into place.
4. Insert the water tank cover top first so that it goes up behind the gasket hanging down from the vegetable drawer shelf. Gently push the bottom of the water tank cover until the bottom snaps into the top of the Climate Control Drawer cover.
5. Replace the drawer (see *Drawer and pan removal* section).

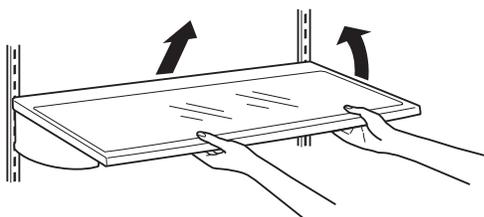


### How to rearrange your shelves

Tempered glass shelves in the fresh food compartment and wire shelves in the freezer compartment are adjustable, enabling you to make efficient shelf arrangements to fit your family's food storage needs.

#### To remove shelves:

Tilt shelf up at front, then lift it up and out of tracks on rear wall of refrigerator.



#### To replace shelves:

Select desired shelf height. With shelf front raised slightly, engage top lugs in tracks at rear of cabinet. Then lower front of shelf until it locks into position.

#### CAUTION

Handle glass shelves carefully. Glass shelves and covers may break if exposed to impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.

#### ATTENTION

Manipulez les tablettes en verre avec précaution. Les tablettes et couvercles en verre peuvent se briser s'ils sont soumis à un impact en les heurtant ou les échappant. S'il se brise, le verre trempé est conçu pour se fracturer en un grand nombre de petits éclats.

# Bins and Freezer Baskets

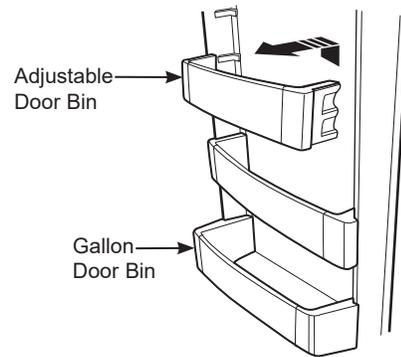
## Built-In Refrigerators

### *Door bins*

All door bins, except for the deep gallon door bin, are adjustable using one of 2 tabs on each end of the bin. They can be moved up and down to many different positions to meet your storage needs. The deep gallon door bin can be removed for cleaning.

**To remove any bin:**

Lift the bin up and slide it toward you.

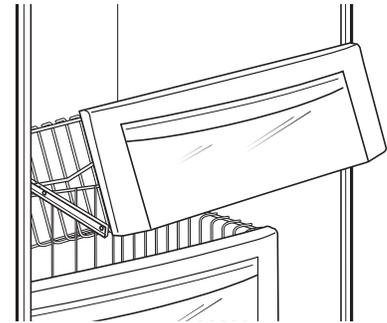


### *Freezer baskets*

Wire slide-out freezer baskets can be pulled out for easy access to frozen foods.

**To remove:**

Pull basket out. Lift the front of the basket up and then take it out.



**WiFi  
Connect****Monogram WiFi Connect (for customers in the United States):****Monogram WiFi Connect Enabled\***

Your refrigerator is **Monogram WiFi Connect Enabled**. A WiFi communication card is built into the product allowing it to communicate with your Smart Phone for remote monitoring, control, and notifications. Please visit [www.monogram.com/connect](http://www.monogram.com/connect) to learn more about connected appliance features, and to learn what connected appliance App's will work with your Smart Phone.

**WiFi Connectivity:** For assistance with the appliance or the network connectivity (for models that are WiFi enable), please call **1-800-220-6899**.

**REGULATORY INFORMATION****FCC/IC Compliance Statement:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

**Labelling:** Changes or modifications to this unit not expressly approved by the manufacturer could void the user's authority to operate the equipment.

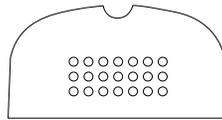
**ConnectPlus** module only (or similar communication module)

RF Exposure - This device is only authorized for use in a mobile application. At least 20 cm of separation distance between the **ConnectPlus** device and the user's body must be maintained at all times.

\*Select Models Only

### Cleaning outside

**The dispenser spill shelf and the area beneath it** should be cleaned periodically with a mild liquid dish detergent.



**Dispenser cradle**—Before cleaning, lock the dispenser by touching **CONTROL LOCK** for 3 seconds to prevent activating the dispenser. Clean with warm water and a mild liquid dish detergent. Rinse thoroughly and wipe dry. Unlock the dispenser by touching **CONTROL LOCK** for 3 seconds.

**Do not use chemical cleaners to clean the dispenser or any part of the dispenser.**

**Door handles and trim**—Clean with a cloth dampened with soapy water. Dry with a soft cloth.

**Keep the outside clean.** Wipe with a clean cloth lightly dampened with mild liquid dish detergent. Dry with a clean, soft cloth.

Do not wipe the refrigerator with a soiled dish cloth or wet towel. These may leave a residue that can damage the finish. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and damage the finish.

**Stainless steel**—Regularly clean and polish the stainless steel door panels and handles (on some models) with a commercially available stainless steel cleaner such as *Stainless Steel Magic™* to preserve and protect the fine finish. *Stainless Steel Magic* and the Monogram polishing cloth are available through GE Appliances Parts and Accessories, 877.959-8688, or monogram.com. For *Stainless Steel Magic*, order part number WX10X15. For Monogram polishing cloth, order part number WX72X10001.

Do not use appliance wax or polish on the stainless steel.

### Cleaning inside



**To help prevent odors.** leave an open box of baking soda in the unit.

**Turn off power at the circuit breaker or fuse box before cleaning.** If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Thoroughly rinse and wipe dry.

**Other parts of the refrigerator**—including door gaskets, meat and vegetable drawers, ice storage bin and all plastic parts—can be cleaned the same way. After cleaning the door gaskets, apply a thin layer of petroleum jelly to the door gaskets sealing surface on the hinge side. This helps keep the gaskets from sticking and bending out of shape.

**Do not wash any plastic refrigerator parts in the dishwasher.**

**CAUTION** Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.

**ATTENTION** Ne nettoyez pas les clayettes ou les couvercles en verre avec de l'eau tiède quand ceux-ci sont froids. Les clayettes et couvercles en verre peuvent se casser s'ils sont exposés à des changements soudains de température ou si vous les cognez ou les faites tomber. Le verre trempé est conçu pour se briser en petits morceaux en cas de casse.

## Care and Cleaning

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### Built-In Refrigerators

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#### *Refrigerator Lights*

There is LED lighting in the fresh food and freezer compartments.

An authorized technician will need to replace the LED lights.

If this assembly needs to be replaced, call GE Appliances Service at 1.800.432.2737 in the United States or 1.800.561.3344 in Canada.

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#### *Preparing for vacation*

**Set the icemaker power switch to the OFF** position and be sure to shut off the water supply to the refrigerator.

**For long vacations or absences,** remove food from the refrigerator/freezer. Set the control to OFF, and clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the door open.

**For shorter vacations,** remove perishable foods and leave controls at regular settings. However, if the room temperature is expected to drop below 60°F (16°C), follow the same instructions as for long vacations.

### *Refrigerator/ freezer location*

- Do not install the refrigerator/freezer where the temperature will go below 55°F (13°C). It will not run often enough to maintain proper temperatures.
- Do not install the refrigerator/freezer where temperatures will go above 100°F (37°C). It will not perform properly.
- Do not install the refrigerator/freezer in a location exposed to water (rain, etc.) or direct sunlight.
- Install it on a floor strong enough to support it fully loaded.

**For proper installation, the refrigerator/freezer must be placed on a level surface of hard material the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded refrigerator/freezer, or approximately 1,500 lbs. (680.39 kg) each. See the Installation Instructions for complete directions.**

# The Problem Solver

## Built-In Refrigerators

Questions?  
Use this  
problem  
solver!

PROBLEM	POSSIBLE CAUSE
<b>REFRIGERATOR DOES NOT OPERATE</b>	May be in defrost cycle when compressor does not operate for about 30 minutes.
	Temperature control set at <b>OFF</b> .
	If interior light is not on, refrigerator may not be plugged in at wall outlet.
	The fuse is blown/circuit breaker is tripped. Replace fuse or reset the breaker.
<b>MOTOR OPERATES FOR LONG PERIODS OR CYCLES ON AND OFF FREQUENTLY</b> (Modern refrigerators with more storage space and a larger freezer require more operating time. They start and stop often to maintain even temperatures.)	Normal when refrigerator is first plugged in. Wait 24 hours for the refrigerator to completely cool down. The new variable speed compressor is designed to run for longer periods of time to optimize efficiency and noise. You may notice the compressor and/or fan speeds accelerate based upon door openings and/or increased food loads.
	You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.
	Door left open or package holding door open.
	If either door is open for over 3 minutes, you may hear the fans come on in order to cool the light.
	Hot weather or frequent door openings. This is normal.
	Temperature controls set at the coldest setting. See <i>Temperature Controls</i> .
<b>OPERATING SOUNDS</b>	The variable speed compressor changes speeds and sounds may vary.
	Normal fan air flow—one fan blows cold air through the fresh food and freezer compartments—another fan cools the compressor motor.
	The fans change speeds in order to provide optimal cooling and energy savings.
	These NORMAL sounds will also be heard from time to time: <ul style="list-style-type: none"> <li>– You may hear a whooshing or gurgling sound when the doors close. This is due to pressure equalizing within the refrigerator.</li> <li>– A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.</li> <li>– The flow of refrigerant through the freezer cooling coils may make a gurgling noise like boiling water.</li> <li>– Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.</li> <li>– You may hear cracking or popping sounds when the refrigerator is first plugged in or during/after the defrost cycle. This happens as the refrigerator cools to the correct temperature.</li> <li>– Electronic dampers click open and closed to provide optimal cooling and energy savings.</li> <li>– The compressor may cause a clicking or chirping sound when attempting to restart (this could take up to 5 minutes).</li> <li>– The electronic control board may cause a clicking sound when relays activate to control refrigerator components.</li> <li>– Ice cubes dropping into the bin and water running in pipes is icemaker refills.</li> <li>– The icemaker water valve will buzz when the icemaker fills with water.</li> </ul>

# The Problem Solver

## Built-In Refrigerators

Questions?  
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problem  
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PROBLEM	POSSIBLE CAUSE
<b>DOOR NOT CLOSING PROPERLY</b>	Package may be holding door open.
	Check the door gasket; it may be out of position.
	Refrigerator is not level. See <i>Installation Instructions</i> .
<b>ACTUAL TEMPERATURE NOT EQUAL TO SET TEMPERATURE</b>	Refrigerator just plugged in. Allow 24 hours for system to stabilize.
	Door open for too long. Allow 24 hours for system to stabilize.
	Warm food added to refrigerator. Allow 24 hours for system to stabilize.
	Defrost cycle is in process. Allow 24 hours for system to stabilize.
<b>VIBRATION OR RATTLING(Slight vibration is normal.)</b>	Refrigerator may not be properly installed.
<b>FRESH FOOD OR FREEZER COMPARTMENT TOO WARM</b>	Temperature controls not set cold enough. See <i>Temperature Controls</i> .
	Warm weather or frequent door openings.
	Door left open for long time.
	Package may be holding door open.
<b>FROST OR ICE CRYSTALS ON FROZEN FOOD (Frost within package is normal.)</b>	Door left open or package holding door open.
	Too frequent or too long door openings.
<b>SLOW ICE CUBE FREEZING</b>	Door may have been left open.
	Freezer compartment is too warm. Set the freezer to a colder temperature.
	Packages may be holding door open.
<b>ICE HAS ODOR/ TASTE</b>	Old cubes need to be discarded.
	Ice storage bin needs to be emptied and washed.
	Unsealed packages in freezer and fresh food compartments may be transmitting odor/taste to ice.
	Keep open box of baking soda in refrigerator; replace every 3 months.
	Poor-tasting incoming water. Replace water filter.
<b>AUTOMATIC ICEMAKER DOES NOT WORK</b>	Icemaker power switch is in the <b>OFF</b> position.
	Water supply turned off or not connected.
	Freezer compartment too warm.
	Piled up cubes in storage bin may cause icemaker to shut off too soon. Level cubes in bin.
<b>MOISTURE FORMS ON CABINET SURFACE BETWEEN THE DOORS</b>	Not unusual during periods of high humidity. Wipe surface dry.
	Controlling humidity and temperature in the kitchen with air conditioning will eliminate this condition.

# The Problem Solver

## Built-In Refrigerators

Questions?  
Use this  
problem  
solver!

PROBLEM	POSSIBLE CAUSE
<b>MOISTURE COLLECTS INSIDE</b>	Too frequent or long door openings.
	In humid weather, air carries moisture into refrigerator when doors are opened.
	Controlling humidity and temperature in the kitchen with air conditioning will eliminate this condition.
<b>REFRIGERATOR HAS ODOR</b>	Foods with strong odors should be tightly covered.
	Check for spoiled food.
	Interior needs cleaning. See <i>Care and Cleaning</i> .
	Keep open box of baking soda in refrigerator; replace every 3 months.
<b>INTERIOR LIGHT DOES NOT WORK</b>	No power at outlet.
	Master Light switch is in the <b>OFF</b> position.
<b>SMALL OR HOLLOW CUBES</b>	Water filter clogged. Replace the filter or use the filter bypass plug.
	Check for a connection to a Reverse Osmosis water system. If an RO is connected, remove the water filter and install the original bypass plug that came with the unit.
<b>WATER ON THE FLOOR</b>	If you use an extra tall glass or pitcher, or overfill a glass or pitcher, you may be jamming the cubes in the funnel chute. They can fuse inside the chute and drop out later, leaving water or ice on the floor.
<b>UNEVEN SPACING OR GAPS BETWEEN DOORS AND KITCHEN CABINET</b>	Kitchen cabinets are not level or square. Call the installer or cabinetmaker.
<b>POOR DOOR ALIGNMENT OR ONE DOOR HIGHER THAN THE OTHER</b>	Fresh food door needs adjusting. See <i>Installation Instructions</i> .
	Refrigerator is not level. See <i>Attention Installer Instructions</i> .
<b>WATER HAS POOR TASTE OR ODOR</b>	Water dispenser has not been used for a long time. Dispense water until all water in system is replenished.
<b>WATER IN FIRST GLASS IS WARM</b>	Normal when refrigerator is first installed. Wait 24 hours for the refrigerator to completely cool down.
	Water dispenser has not been used for a long time. Dispense water until all water in system is replenished.
	Water system has been drained. Allow several hours for replenished supply to chill.

Questions?  
Use this  
problem  
solver!

PROBLEM	POSSIBLE CAUSE
<b>WATER DISPENSER DOES NOT WORK</b>	Water supply line turned off, restricted or not connected. Call your installer for proper water supply line connection.
	Water filter clogged. Replace the filter or use the filter bypass plug.
	The <b>CONTROL LOCK</b> on the dispenser has been activated. To unlock the dispenser, touch <b>CONTROL LOCK</b> for 3 seconds.
	Air may be trapped in system. Press the dispenser arm for at least 2 minutes.
<b>ICE DISPENSER DOES NOT WORK</b>	<b>Ice bin improperly installed.</b> See <i>Ice storage bin</i> .
	Icemaker turned off or water supply turned off. Turn on icemaker or water supply.
	Ice cubes are frozen to the icemaker feeler arm. Remove cubes.
	Irregular ice clumps in storage bin. Break up with fingertip pressure and discard remaining clumps.
	Freezer may be too warm. Adjust freezer control to a colder setting, one position at a time, until clumps do not form.
	Water filter clogged. Replace the filter or use the filter bypass plug.
	The <b>CONTROL LOCK</b> on the dispenser has been activated. To unlock the dispenser, touch <b>CONTROL LOCK</b> for 3 seconds.
<b>WATER SPURTING FROM DISPENSER</b>	Newly installed filter cartridge. Run water from the dispenser for 1 1/2 gallons (5.7 liters) (3 mins) .
<b>NO WATER OR ICE PRODUCTION</b>	Water supply line turned off, restricted or not connected. Call your installer for proper water supply line connection.
	Water filter clogged. Replace the filter or use the filter bypass plug.
<b>CUBED ICE WAS SELECTED BUT CRUSHED ICE WAS DISPENSED</b>	Last setting was <b>CRUSHED ICE</b> . A few cubes were left in the crusher from the previous setting. This is normal.
	If continual crushed ice is dispensed while cubed ice is selected, adjust ice bin. See <i>Ice storage bin</i> .
<b>FOOD IS NOT THAWING/ CHILLING IN CLIMATE CONTROL DRAWER</b>	Packaging. Increase time or re-package in plastic.
	Wrong weight selected. Select a larger weight.
	Item with high fat content. Select a larger weight.
<b>SELECT TEMP FEATURE ON CLIMATE CONTROL DRAWER IS NOT WORKING</b>	Fresh Food temperature control is set at warmest setting. This is normal. In order to minimize energy usage, the Select Temp feature is disabled when the Fresh Food control is set at the warmest setting.
<b>CLIMATE CONTROL DRAWER CONTROLS DO NOT WORK</b>	Control Lock feature is active. Press and hold the <b>CONTROL LOCK</b> pad on the Climate Control drawer for 3 seconds.

# Performance Data Sheet

## SmartWater™ Filtration System—GE Appliances MWF Cartridge

The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI Standard 42 and Standard 53. System tested and certified by NSF International against NSF/ANSI Standard 42 and Standard 53 for the reduction of substances listed below.

### Capacity 300 Gallons (1,135 Liters). Contaminant Reduction Determined by NSF testing.

Substance Tested for Reduction	Average Influent	NSF specified Challenge Concentration	Avg % Reduction	Average Product Water Concentration	Max Permissible Product Water Concentration	NSF Reduction Requirements	NSF Test Report
Chlorine Taste and Odor	2.0 mg/L	2.0 mg/L ± 10%	97.4%	0.05 mg/L	N/A	≥ 50%	J-00137878
Nominal Particulate Class I, ≥0.5 to < 1.0 µm	11,333,333 pts/mL	At least 10,000 particles/mL	99.9%	5,510 pts/mL	N/A	≥85%	J-00137881
Cyst*	101,000 cysts/L	Minimum 50,000 cysts/L	99.99%	1 cyst/L	N/A	≥99.95%	J-00100036
Asbestos	133 MF/L	10 <sup>7</sup> to 10 <sup>8</sup> fibers/L; fibers greater than 10 µm in length	>99%	<1 MF/L	N/A	≥99%	J-00137886
Atrazine	0.008 mg/L	0.009 mg/L ± 10%	91.3%	0.0007 mg/L	0.003 mg/L	N/A	J-00137910
Benzene	0.014 mg/L	0.015 mg/L ± 10%±	96.5%	0.0005 mg/L	0.005 mg/L	N/A	J-00137912
Carbofuran	0.08 mg/L	0.08 mg/L ± 10%	74.5%	0.01 mg/L	0.04 mg/L	N/A	J-00147488
Endrin	0.007 mg/L	0.006 mg/L ± 10%	97.1%	0.0002 mg/L	0.002 mg/L	N/A	J-00100039
Lead @ pH 6.5	0.148 mg/L	0.15 mg/L ± 10%	99.3%	0.001 mg/L	0.010 mg/L	N/A	J-00137914
Lead @ pH 8.5	0.155 mg/L	0.15 mg/L ± 10%	99.3%	0.001 mg/L	0.010 mg/L	N/A	J-00137915
Lindane	0.002 mg/L	0.002 mg/L ± 10%	96.5%	0.00002 mg/L	0.0002 mg/L	N/A	J-00137924
Mercury @ pH 6.5	0.006 mg/L	0.006 mg/L ± 10%	87.6%	0.0004 mg/L	0.002 mg/L	N/A	J-00137925
Mercury @ pH 8.5	0.006 mg/L	0.006 mg/L ± 10%	93.2%	0.0007 mg/L	0.07 mg/L	N/A	J-00092355
P-Dichlorobenzene	0.223 mg/L	0.225 mg/L ± 10%	99.8%	0.005 mg/L	0.075 mg/L	N/A	J-00137926
Tetrachloroethylene	0.014 mg/L	0.015 mg/L ± 10%	96.5%	0.0005 mg/L	0.005 mg/L	N/A	J-00137929
Toxaphene	0.017 mg/L	0.015 mg/L ± 10%	>93.9%	0.001 mg/L	0.003 mg/L	N/A	J-00137928
2, 4-D	0.192 mg/L	0.210 mg/L ± 10%	77.7%	0.040 mg/L	0.07 mg/L	N/A	J-00147489

\*Based on the use of Cryptosporidium parvum oocysts.

The following pharmaceutical reduction claims have not been certified by NSF International or the state of California. Claims tested and verified by independent laboratory:

Contaminant Reduction	Average Influent	NSF specified Challenge Concentration	Avg % Reduction	Average Product Water Concentration	Max Permissible Product Water Concentration	NSF Reduction Requirements	NSF Test Report
Atenolol	978 ng/L	N/A	99.5%	5.0 ng/L	N/A	N/A	J-00121587
Fluoxetine	907 ng/l	N/A	99.4%	5.4 ng/L	N/A	N/A	J-00121587
Ibuprofen	885 ng/L	N/A	94.1%	52.3 ng/L	N/A	N/A	J-00121588
Progesterone	1097 ng/L	N/A	99.5%	5.0 ng/L	N/A	N/A	J-00121589
Trimethoprim	415 ng/L	N/A	99.5%	2.0 ng/L	N/A	N/A	J-00121587

### Application Guidelines/Water Supply Parameters

Service Flow	0.5 gpm (1.9 lpm)
Water Supply	Potable Water

Water Pressure	40-120 psi (2.8-8.2 bar)
Water Temperature	33°F-100°F (0.6°C-38°C)

It is essential that the manufacturer's recommended installation, maintenance and filter replacement requirements be carried out for the product to perform as advertised. See Installation Manual for Warranty information.

**Note:** While the testing was performed under standard laboratory conditions, actual performance may vary. Contaminant reduction testing is conducted every five years by certifying agency to maintain certification.

Replacement Cartridge: MWF. For estimated costs of replacement elements please call 1.877.959.8688 or visit our website at [www.geapplianceparts.com](http://www.geapplianceparts.com).

### ⚠ WARNING

To reduce the risk associated with ingestion of contaminants:

- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before and after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts.

### NOTICE

To reduce the risk associated with property damage due to water leakage:

- Read and follow use instructions before installation and use of this system.
- Installation and use **MUST** comply with all state and local plumbing codes.
- Do not install if water pressure exceeds 120 psi (8.2 bar). If your water pressure exceeds 80 psi (5.5 bar), you **must** install a pressure-limiting valve. Contact a plumbing professional if you are uncertain how to check your water pressure.
- Do not install where water hammer conditions may occur. If water hammer conditions exist you **must** install a water hammer arrester. Contact a plumbing professional if you are uncertain how to check for this condition.
- Do not install on hot water supply lines. The maximum operating water temperature of this filter system is 100° F (38° C).
- Protect filter from freezing. Drain filter when temperatures drop below 33°F (0.6°C).
- The disposable filter cartridge **should** be replaced every **6** months at the rated capacity, or sooner if a noticeable reduction in flow rate occurs.



Tested and certified by NSF International against NSF/ANSI Standard 42 and Standard 53 in model GE Appliances MWF for the reduction of the claims specified on the performance data sheet.

**YOUR MONOGRAM REFRIGERATOR WARRANTY**

**Staple sales slip or cancelled check here. Proof of original purchase date is needed to obtain service under warranty.**

**WHAT IS COVERED**

*From the Date of the Original Purchase*

**LIMITED TWO-YEAR WARRANTY**

For two years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace any part of the refrigerator that fails because of a manufacturing defect.

**LIMITED FIVE-YEAR WARRANTY**

For five years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace any part of the sealed refrigerating system (the compressor, condenser, evaporator and all connecting tubing) that fails because of a manufacturing defect.

**LIMITED ADDITIONAL SIXTH- THROUGH TWELFTH-YEAR WARRANTY ON THE SEALED SYSTEM**

For the sixth through twelfth year from the date of the original purchase, we will provide, free of charge, replacement parts for any part of the sealed refrigerating system (the compressor, condenser, evaporator and all connecting tubing) that fails because of a manufacturing defect. You pay for the service trip to your home and for service labor charges.

**LIMITED THIRTY-DAY WARRANTY ON WATER FILTER CARTRIDGE Appliances (Water filter, if included)**

From the date of the original purchase we will provide, free of charge, replacement parts for any part of the water filter cartridge that fails because of a manufacturing defect. During this limited thirty-day warranty, we will also provide, free of charge, a replacement water filter cartridge.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for ordinary home use in the 48 mainland states, Hawaii, Washington, D.C. or Canada. If the product is located in an area where service by a Monogram Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Monogram Service location for service. In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel costs to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours.

Should your appliance need service, during warranty period or beyond, in the USA call 800.444.1845. In Canada: 888.880.3030. Please have your serial number and model number available when calling for service.

**WHAT IS NOT COVERED**

- Service trips to your home to teach you how to use the product.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Failure of the product if it is used for other than its intended purpose or used commercially.
- Damage caused after delivery.
- Improper installation, delivery or maintenance. If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, plumbing and other connecting facilities.
- Replacement of the light bulbs, if included, or water filter cartridge, if included, other than as noted above.
- Replacement of the water filter cartridge, if included, due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Loss of food due to spoilage (in the USA only).
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.
- Damage caused by a non-GE Appliances brand water filter.

**EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.**

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state/province to province. To know what your legal rights are in your state/province, consult your local or state/provincial consumer affairs office or your state's Attorney General.

**Warrantor in USA: GE Appliances, a Haier company**

**Warrantor in Canada: Warrantor: MC Commercial, Burlington, ON, L7R 5B6**

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***With the purchase of your new Monogram appliance, receive the assurance that if you ever need information or assistance from Monogram, we will be there. All you have to do is call!***

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***Register Your Appliance***

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.

In the US: **Monogram.com**

In Canada: **Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx**

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***Schedule Service***

Expert Monogram repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year.

In the US: **Monogram.com** or call 800.444.1845 during normal business hours.

In Canada: **Monogram.ca** or call 888.880.3030

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***Extended Warranties***

Purchase a Monogram extended warranty and learn about special discounts that are available while your warranty is still in effect.

In the US: **Monogram.com** or call 800.444.1845 during normal business hours.

In Canada: **Monogram.ca** or call 888.880.3030.

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***Remote Connectivity***

For assistance with wireless network connectivity (for models with remote enable), visit our website at **Monogram.com** or call 800.444.1845 in the US only.

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***Parts and Accessories***

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.

In the US: **Monogram.com** or by phone at 800.444.1845 during normal business hours.

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**

Customers in Canada should consult the nearest Mabe service center, visit our website at **Monogram.ca** or call 888.880.3030.

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